



QUALITY  
IMPROVEMENT  
INSTITUTE OF NIGERIA

## Quality Policy

The Quality Improvement Institute of Nigeria (QIIN) is established for the **purpose** of advancing the culture of quality improvement through capacity building, research, and stakeholder engagement. QIIN thrives on evolving issues in the **context** of a non-governmental, nonprofit, and volunteer-driven organisation. It supports its **strategic direction** by empowering individuals and organisations to understand and implement national and international standards that drive quality improvement across sectors in Nigeria.

QIIN is **committed** to satisfying all applicable requirements, including ISO 9001:2015, statutory and regulatory obligations, and customer and stakeholder satisfaction, as well as the continual improvement of its quality management system.

This policy provides the **framework for** setting and reviewing **quality objectives**, is communicated to all staff and stakeholders, and is periodically reviewed for continued relevance and effectiveness.