



QUALITY
IMPROVEMENT
INSTITUTE OF NIGERIA



QUALITY 4.5 SUMMIT

QUALITY MANAGEMENT FOR BUSINESS GROWTH,
COMPETITIVENESS & CONSUMER SATISFACTION.

NOVEMBER 8, 2023

Hawthorn Suites By Wyndham,
1 Uke Street, Beside Sahad Stores, Garki Abuja

Programme of Events





THE NIGERIAN NATIONAL ANTHEM THE SECOND STANZA

O God Of Creation.
Direct Our Noble Cause.
Guide Our Leaders Right.
Help Our Youth “The Truth” To Know.
In Love And Honesty To Grow.
And Live In Just And Truth.
Great Lofty Heights Attain.
To Build A Nation Where Peace And
Justice Shall Reign.



Mrs. Edith Ubini Otori
Chief Operating Officer
Abuja Data School

Event Compere



QIIN QUALITY 4.5 SUMMIT 2023

THEME:

Quality Management for
Business Growth,
Competitiveness and
Consumer Satisfaction

DATE:

November 8, 2023

VENUE:

Maryam Hall, Hawthorn
Suites By Wyndham,
1 Uke Street, Beside
Sahad Stores, Garki Abuja.

ORGANIZED BY:



SUPPORTED BY:



CONTACT:

#41 Mainstreet,
Sun City Estate, Abuja
+234 901 136 1012
+234 811 697 1106
qualitysummit@qiin.org

Programme Of Events At A Glance

Session One: 9-10am

Opening

National Anthem
Introducing the QIIN Quality 4.5 Summit
Welcome Address: Chairman Board of Directors QIIN
- **Dr. Umar Musa**

Keynote Address: "Quality Management for Business
Growth, Competitiveness, and Consumer Satisfaction"
- **Mrs. Patricia Solarin**

Goodwill Messages by Collaborators and Guests

TEA BREAK

Session Two: 10:30-12pm

Plenary

Federal Competition and Consumer Protection Commission (FCCPC): "Quality and Safety are Your Rights: FCCPC's Role in Empowering Consumers to #DemandandInsist on Excellence in a Vibrant and Competitive Nigerian Market."

SERVICOM: "Empowering a Nation with Quality Public Services: Unveiling SERVICOM's Endeavors in Revolutionizing Citizens Satisfaction and Sustainable Development."

Standards Organisation of Nigeria (SON): "Navigating the Future of Standards: The Integral Role of SON in Fostering Innovation, Excellence, and Consumer Confidence Through Dynamic Standardization and Certification."

Question and Answer

LUNCH BREAK

Session Three: 1:30-3:00pm

The New Paradigm

SmartCertify: A community-driven program where organizations work together to streamline the implementation of ISO 9001: 2015 process and ensure sustainable quality management practices.

CLOSING 3:30-4:00pm

Vote of Thanks
Certificate Issuing
Closing

SESSION 1: OPENING



Dr. Umar Musa
Chairman Board of Directors
Quality Improvement Institute of Nigeria
(QIIN)

Welcome Address



Patricia Solarin (Mrs.)
Chief Consultant
PATRICE TOP TRIO

Keynote Speaker



Dr. Stephen S. Hati
President/CEO
Quality Improvement Institute of Nigeria
(QIIN)

Introducing Quality 4.5





QUALITY 4.5
SUMMIT

FREE

eBook
&
Certification
Course

Get Your
Copy NOW



<https://qiin.org/books/>



Fundamentals of Quality, a LEGACY Book by the Quality Improvement Institute of Nigeria (QIIN); is more than just a book; it is a mission to weave quality consciousness into our daily choices.

SESSION 2: PLENARY SPEAKERS



FCCPC

Babatunde Irukera
Executive Vice-Chairman/CEO
Federal Competition and Consumer
Protection Commission (FCCPC)

“Quality and Safety are Your Rights: FCCPC’s Role in Empowering Consumers to #DemandandInsist on Excellence in a Vibrant and Competitive Nigerian Market.”



Dr. Ifeanyi Chukwunonso Okeke
Director General/CEO
Standards Organisation of Nigeria (SON)

“Navigating the Future of Standards: The Integral Role of SON in Fostering Innovation, Excellence, and Consumer Confidence Through Dynamic Standardization and Certification.”



Mrs. Nnenna Akajemeli
National Coordinator/CEO
SERVICOM

“Empowering a Nation with Quality Public Services: Unveiling SERVICOM’s Endeavors in Revolutionizing Citizens Satisfaction and Sustainable Development.”

ACKNOWLEDGEMENT

OUR SUPPORTERS AND SPONSORS



Moise et'al
consulting services Ltd.

Mr. Moses Datoegoem
Lead Consultant
Moise et al

Events Management



QUALITY
IMPROVEMENT
INSTITUTE OF NIGERIA

<https://qiin.org/fellow-fqiin-package/>



EXPLORE Fellow Membership

Fellow of the Quality Improvement Institute of Nigeria - FQIIN is exclusive to business owners and heads of organizations in Nigeria.

One Registration with Dual Benefits
for Fellows and Their Organizations



Visit to
LEARN More

CLOSING REMARKS

Ladies and gentlemen,

As we conclude the Quality 4.5 Summit, I'd like to express our profound gratitude. To our esteemed speakers for their invaluable insights, our supporters and sponsors for their unwavering collaborations, the team at Hawthorn Suites for their impeccable hospitality, and to all of you, our attendees, for making this a truly enriching experience. Here's to advancing quality improvement in Nigeria. Thank you and safe travels!

Warm regards,



Barr. Adeboboye Adekunle
Principal Partner
Estoppel Attorneys, Abuja

Vote of Thanks





QUALITY
IMPROVEMENT
INSTITUTE OF NIGERIA

EXPAND YOUR POTENTIAL: Elevate Your Career in Quality Management with QIIN Membership

- One-time Registration
- Zero Annual Membership Dues
- Verifiable Membership Certificate
- Membership Pin
- Free Certification Courses
- 50% Discount for Annual Quality Summit
- Free Publication in Journal – JOQI
- **Fellow Membership** – Exclusive to Business Owners, Heads of Organization + 4 Staff + Fellow Plaque + Corporate Benefits
- And More....

Member
N50,000

Professional
N80,000

Fellow
N450,000



Register Now!



WhatsApp: 0901 136 1012 | Email: membership@qiin.org | Website: <https://qiin.org/>